

## **Complaint process:**

- The Hakomi Institute has a formal Ethical Grievance process, and a copy of this is available upon request.
- All participants complete an anonymous evaluation form at the end of the workshop in which they can give both positive and negative feedback.
- In addition, any specific complaints which are not of an ethical nature may be sent directly to the the Hakomi Institute Director.
- *New Jersey social workers not pleased with a grievance resolution provided by Hakomi Institute may appeal to the approving entity or their jurisdictional board.*